



EQUIPMENT FAILURE REPORT

Technical equipment failing in the field must be documented at the time of failure with as much information as possible to assist in prompt diagnostic. Equipment must be returned to the following address:

ALT
Bâtiment A, Route de Niederpallen
L-8506 Redange-sur-Attert
Grand-Duché de Luxembourg

Phone: +352 23 649 289
Fax: +352 23 649 364

Company Details	Company			Contact	
	Address			Phone	
				Fax	
				Mail	
Tool Details	Probe				
	Serial number				
Acquisition System	<input type="checkbox"/> ABOX / ALTLogger (USB Plugin)	<input type="checkbox"/> MATRIX	<input type="checkbox"/> BBOX / ALTLogger (Jazz)	<input type="checkbox"/> Adapter Boards	
	Firmware version*	System: Modem: PSU:	System:	DSP:	
	Serial number				
	Software Version				
	Operating System				
	<p>* ABOX / USB Plugin: No firmware version. MATRIX, BBOX, ALTLogger: Connect the data acquisition box to your computer and start the Logger Settings application. Select your type of logger from the tree control. The firmware version(s) will be displayed in the corresponding tab. Adapter Boards: With a connected and powered on tool click on the Settings button in the Telemetry panel.</p>				
Logging Conditions	Wireline Type		Pressure/Depth		
	Length		Temperature		
	Fluid Type		Duration of those conditions		
	Rock Type				
History	<p>Include a statement telling the story so far ...</p>				

Please continue and complete page 2 !

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Fault Indications Describe the fault with as much information as possible		
Investigations Describe tests performed to identify the source of the fault		
Conclusions		
Shipment Provide information to track your package	Carrier	
	Tracking Number	

Date

Signature